

# ROSE GROUP INT'L SUPERVISOR DEVELOPMENT 2018

**“THE RESULTS ARE SO INCREDIBLE,  
WE’RE GOING TO PUT A STATUE OF MEG AT HQ!”  
- COO**

This client is a privately held manufacturing company that has been supplying quality, innovative products for over 100 years, with annual revenue of over \$500M. They have plants in multiple U.S. states and Canada and are in a growth phase - acquiring two new plants in new locations and building a new plant in an existing location within the past 18 months.

## PROBLEM

Supervisors promoted from within needed skills and tools to lead their teams and interface successfully with executive management.

## RESULTS

**“I discovered that I was communicating incorrectly with my staff. I just didn’t understand why they weren’t getting what I was telling them. [RGI] has revolutionized the way that we plan and execute work and solve problems.”**

– Operations Manager

- Three months after training, 74% of participants were still using RGI tools and skills to:
  - Effectively bridge executive and plant leadership.
  - Improve production through resolving conflicts between team members, departments.
  - Improve efficiency between teams and departments through improved communication.
- The first Supervisor Summit was so powerful, that two additional training sessions were scheduled – one additional Supervisor Summit (with 30 additional attendees) and one Ops Manager Summit. Ops managers from **all** plants were required to attend. In all, there was a **200%** increase in individuals trained due to the results from the initial Supervisor Summit.
- Training will now be ongoing as new supervisors and managers are promoted throughout the organization.
- RGI is working to standardize all plants with the same tools and methods.